

POLICY & PROCEDURE DEVELOPMENT SYSTEM TRAINING

Do your patient accounts team members speak the same language? QHR can help your Access Management, Billing and Patient Financial Services staff communicate better, working in concert and performing consistently – so you get the reimbursement you deserve, provide superior customer service and don't make mistakes you could get fined for. We do it through policy and procedure development.

It can begin when you provide information for a facility specific session, so we understand how best to serve your needs. Then, on-line or on-site at your facility, QHR's experienced patient financial services consultants raise your team's expertise, by showing them how to use policies and procedures to improve:

- Billing compliance
- Scheduling
- Pre-registration
- Patient Access
- Third-party billing
- Follow-up
- Cash management
- Performance standards and measurements
- Accounts receivable management procedures

This service provides you with QHR tools and expertise to develop your organization's best business practices. We provide a CD of up-to-date, compliant policy and procedure samples for your use; then our experts guide your staff to appropriately customize them to fulfill your facility's requirements.

Get paid accurately through teamwork with the help of QHR's Policy & Procedure Development System Training.

contact

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QHR provides consulting services, management support, operational turnaround, new hospital development, asset merger/lease sale assistance, education and training programs to healthcare providers and health systems nationwide.

