



## Patricia K. Cooper, M.S., R.N., CNAA Vice President

With a healthcare career spanning more than 30 years, Ms. Cooper has a successful track record as an exceptional hospital operations senior executive, talented nursing executive, and Nurse Practitioner. It is this combined knowledge of operations and clinical expertise that enables Ms. Cooper to identify the root causes of challenges and recommend optimal solutions. Prior to joining QHR, Ms. Cooper was a Principal with Phase 2 Consulting, LLC.

Clients rely on Ms Cooper's expertise in management and organizational development, change management skills, and training as a group facilitator to guide the planning and implementation of solutions to achieve desired results. She has worked on comprehensive, multi-year re-engineering projects, productivity enhancement projects, operations improvements and strategic planning within most product lines. Ms. Cooper has also created nurse practice environments and nursing strategic plans as well as extensive experience in developing and implementing start-up programs.

### Professional Experience

Principal, Phase 2 Consulting, LLC

Senior Vice President of Operations, Health System in the South-Central US

Vice President Re-engineering/Chief Nurse Executive, Health System in the South

Associate Executive Director/Director of Nursing, Hospital in the Northeast

Assistant Director of Nursing/Assistant Administrator, University Hospital in the Northeast Administrator and Nurse

Practitioner, Veterans Administration Medical Center in the Northeast

Nurse Coordinator, Hospital in the Northeast

### Areas of Expertise

- Productivity Enhancements
- Operations Improvement and Strategic Planning
- Nurse Practice Environments and Nursing Strategic Plans
- Development and implementation of Start-Up Programs

### Education

Executive Coaching Certification, The Hudson Institute

Wharton Fellows Program, University of Pennsylvania

Institution Ideal (Intensive Spanish language training), Cuernavaca, Mexico

Post-Masters Certificate Program, Adelphi University School of Business/Social Work

M.S., Nurse Practitioner, State University of New York

B.S., Nursing, State University of New York

A.A.S., Nursing, Suffolk County Community College

### Professional and Business Activities

American Organization of Nurse Executives

American Nurses Association