

## CONCURRENT CLINICAL DOCUMENTATION MANAGEMENT



### ACCURATE CHARTING → ACCURATE BILLING → ACCURATE REIMBURSEMENT

Medical records tell a story... and when the story is incomplete, people ask questions. Coding is the numerical language of the story; accurate coding can support your hospital through the process of regulatory audits, especially in targeted areas such as one day stays. But accurate coding is not just the work of the HIM department.

Physician and nurse care providers must understand coding principles and work together to validate acuity and provide accurate documentation on medical charts so that the hospital can be appropriately reimbursed. And so that your publicly reported patient acuity matches resource use - important to payer and consumer decision making. QHR can help you determine where documentation and coding problems occur, then work with your staff to effectively communicate with physicians to create accurate charts every time.

#### QHR consultants:

- Conduct a coding audit to assess improvement opportunities, staffing and training needs
- Compare hospital DRG volume to national benchmarks
- Customize on-site education for case managers/coders/physician advisors to improve clinical documentation based on hospital-specific records
- Provide one-on-one and group training by physician peers with your medical staff, to help them understand the role they play in accurate documentation and hospital reimbursement and work on problem areas
- Continue to measure outcomes of improved process, spot checking records on a regular basis

Working with hundreds of hospitals across the U.S., QHR consultants have developed an operational focus and implemented improvement programs in all sizes of hospitals. They have provided extensive mentoring for physician advisors, case managers and coders, helping them develop skills to talk to physicians with confidence, grounding their questions in sound documentation/coding principles.

Compliant clinical documentation increases your bottom line and lowers your risk. QHR identifies your specific needs, then trains your staff to keep these improvements in place long after the consultants leave.

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QHR provides consulting services, management support, operational turnaround, new hospital development, asset merger/lease sale assistance, education and training programs to healthcare providers and health systems nationwide.

