

MANAGEMENT ENGINEERING

The QHR Management Engineering team uncovers hidden causes of inefficiency in hospital systems. Building teamwork, we help eliminate barriers to quality care, making processes more efficient:

- Assists you in better utilizing your staff and improving patient/physician/employee satisfaction.
- Provides short- and long-term solutions to shrinking bottom lines.
- Crafts organization-wide commitment through a multi-disciplinary team approach.
- Blends operational expertise with cultural sensitivity.
- Bases decision making on quantifiable outcomes.
- Establishes a plan to achieve needed results driven by your defined goals.

Staffing Efficiency & Effectiveness specialists deliver more than a short-term fix or a long-term planning method. With a wide range of experience and skills, including hands-on operational, financial, and clinical expertise, we inspire positive behavior and attitude changes, through QHR's Financial Improvement Process.

- *Operational Effectiveness Reviews* identify opportunities for cost containment and quality improvement.
- *Process Re-engineering* designs new workflows to raise effectiveness and customer satisfaction, while lowering costs.
- *Productivity/Utilization Benchmarking* identifies best-in-class organizations and processes upon which to model performance.
- *Departmental Restructuring* aligns expenses, workload, staffing, facility plans, and project design to support objectives.
- *Project Management* leads your team in developing and implementing business and program initiatives.

contact

Keith Gott, Associate Vice-President
Staffing Efficiency & Effectiveness
QHR
105 Continental Place
Brentwood, TN 37027
T 800-233-1470, x4879
F 615-371-4625
E Keith_Gott@qhr.com

QHR Consulting Services provides operational, financial and strategic consulting services to hospitals and health systems. Named as the 12th largest healthcare consulting firm in the US in 2006, QHR Consulting delivered over 1,000 engagements in 2005..

