



## **Patricia Cooper**

### **Vice President, Patient Services**

Pat Cooper, M.S. provides executive leadership and strategic project management expertise to patient throughput projects in hospitals throughout the United States. She assesses, collects and analyzes data, and provides expert recommendations for patient flow improvement in hospitals ranging from critical access to large multi-site urban hospital systems. Results-oriented and experienced in managing multiple consultant resources on large scale projects, Ms. Cooper achieves critical cost savings, cycle time reduction, and revenue improvement.

Ms. Cooper currently leads 12 experienced clinical and nonclinical hospital consultants who work on projects with community hospitals nationwide. Ms. Cooper has been with QHR since June 2003. She has a successful track record as an exceptional hospital operations senior executive, talented nursing executive, and Nurse Practitioner.

### **Professional Experience**

Principal, Phase 2 Consulting, LLC

Senior Vice President of Operations, Health System in the SouthCentral US

Vice President Re-engineering/Chief Nurse Executive, Health System in the South

Associate Executive Director/Director of Nursing, Hospital in the Northeast

Assistant Director of Nursing/Assistant Administrator, University in the Northeast

Administrator and Nurse Practitioner, Veterans Administration Medical Center in the Northeast

Nurse Coordinator, Community Hospital in the Northeast

### **Areas of Expertise**

- | Patient Throughput
- | Certification as an Executive Coach
- | Nurse Practice Environments/Nurses Strategic Plans
- | Operations Improvement
- | Emergency Department Assessment/Implementation

### **Education**

Executive Coaching Certification, The Hudson Institute

Wharton Fellows Program, University of Pennsylvania

Instituto Ideal (Intensive Spanish language training), Cuernavaca, Mexico

Post-Masters Certificate Program, Adelphi University School of Business/Social Work

M.S., Nurse Practitioner, State University of New York

B.S., Nursing, State University of New York

A.A.S., Nursing, Suffolk County Community College

### **Professional and Business Activities**

American Organization of Nurse Executives

American Nurses Association